Santa Cruz Seaside Company



Employer Description: This award winning amusement park is home to two National Historic Landmarks: a carousel and a famous roller coaster. From the heart-pounding adrenaline rush of the roller coaster to the family fun of a water ride, everyone has a great time at the park. The park also has a large arcade and bowling alley. <u>www.beachboardwalk.com</u>

Job Types: All positions are Guest Service positions. Actual job assignment will not be determined until arrival. Possible positions are Food Service, Ride Operator, Ticket Cashier, Parking Lot Attendant, Arcades, Games & Attractions Operator. You must be adaptable to the job assignment given. There will not be any job changes.

Job Descriptions: You will be working at an amusement park. You will be assigned a position based upon the needs of your employer at the time of your arrival. Your employer will place you in one of the following locations: Food Service, Ride Operator, Ticket Cashier, Parking Lot Attendant, Arcades, Games & Attractions Operator. We strive for Excellent Guest Service in all employees. Employees are expected to have a positive attitude and fulfill all guest service expectations, including, but not limited to: greeting, smiling and "high fives" to guests.

Number of Positions: 60



English Requirement: Strong English

Work Dates:

Arrival Dates – May 4th to June 26th

End Dates – September 2nd (The park is only open through September 2nd. Please contact InterExchange in mid-August if you need work after this date.)

Arrival Date 5/4/19 5/6/19 5/8/19 5/11/19 5/13/19 5/20/19 5/27/19 6/3/19 6/5/19 6/10/19 6/12/19 6/12/19 6/17/19 6/19/19	Start Date 5/7/19 5/9/19 5/11/19 5/14/19 5/16/19 5/23/19 5/30/19 6/6/19 6/8/19 6/13/19 6/13/19 6/15/19 6/20/19 6/22/19

Male/Female, Couples, Friend Groups: 50% and 50% for male/female ratio, couples ok, friend groups ok.

Salary: \$12.00 per hour for all positions.

Work Hours: You will usually work 5 - 7 hours per day, 5 days per week. Please be flexible as this can change. You will be guaranteed 32 hours of work per week on average over the course of the summer season. The park is only open through September 2rd. The Department Supervisor will create weekly schedules and your schedule must be flexible to the needs of the department. Do not count on a second job as they are difficult to come by. If you are able to obtain a second job, please remember your schedule with the Seaside Company is the priority. You will need to work your second job schedule around ours. Weather (rainy) could affect the hours of work. If it is raining, you are expected to call in one hour prior to your scheduled start time to see if you are still working. The final two weeks of the season are the slowest, so you may not make 32 hours in these two weeks, but you will average at least 32 hours per week over the course of the season.

<u>Arrival Dates:</u> You MUST sign up for a Start Date and Arrival Date BEFORE you travel to Santa Cruz, and it must be confirmed with the Work and Travel Administrator prior to arrival. If you do not arrive at your confirmed Arrival Date to do paperwork and testing, you will have to wait, and start on the next available Start Date to start working. Please note: this could mean waiting one week for the next open space. Alike, if you arrive early, you will not be able to start working earlier than arranged. There are limited spaces, so confirm your dates as soon as possible. If you arrive earlier than your arrival date, or do not confirm your arrival date, you will need to find your own housing in Santa Cruz. Housing in Santa Cruz on your own is expensive. If you do



arrive early, we encourage you to spend some time traveling or sightseeing in the beautiful city of San Francisco before heading to Santa Cruz.

Housing Information:

Housing will be less than \$75.00 per week, paid by paycheck deduction. The final decision on housing cost will be made prior to your arrival, but the amount will be less than \$75.00 each week. Usually you will be sharing a room with 1-3 other students, entire living spaces (house or apartment) can be up to six people. Co-ed apartments are available for couples, only. Most of the living spaces have a kitchen and bathroom. For the spaces that do not have a kitchen, microwaves and a mini fridge are provided as well as a hot plate upon request. A couple of the rooms have a shared bathroom. You will be responsible for your own meals. You will be living in a housing complex mixed with locals and international students living in the apartments around you. SECURITY DEPOSIT - We will collect a \$150.00 deposit upon arrival. You will not be able to begin working until your deposit is received.

Most housing is located within a ten minute walk. Walking is most common from of transportation, however, there are buses, taxis and uber.

*There is some housing located about two miles away from the worksite. Shuttle service will be provided by the employer.

<u>Uniform</u>: You will be required to wear a uniform, which will be provided. You will need to provide your own comfortable sports type of shoes.

Hair: Employees should choose hairstyles that compliment interactions with our Guests. Hairstyles and colors should be natural and not extreme. It's important that Guests and others you interact with can see your face, especially your smile. Please ensure hair is away from your face using hair clips, hair ties or bands. Hair accessories should be complementary to the uniform. Food Service employees must comply with the Department of Health regulations.

Sideburns should be straight, neatly trimmed, and may extend to the end of the earlobe. Beards, mustaches, and goatees are allowed; however, they must be neatly trimmed and not longer than one inch. An established beard is an intentionally grown beard, not several days of not shaving. Other than established beards, mustache and goatees, you are expected to be cleanly shaven every work day. An established beard must not have any empty spaces between the sideburns, mustache or goatee.

Special note: Employees required to wear respirators must meet fit-test requirements that may require a clean-shaven face.

Jewelry: Please select tasteful and appropriate jewelry to wear at work. Jewelry should be both safe and appropriate for your work environment. Food Service employees must comply with Department of Health regulations.

You may wear up to three earrings per ear. Earrings may not exceed two inches in length or diameter. Stud earrings can be no larger than ¼ inch in diameter.

You may wear one small nose stud no bigger than 2mm. No other visible pierced jewelry or body adornment is allowed. You may wear plugs, no tunnels or tapers, that are a plain, solid color, and do not exceed ¼ inch in diameter.

Tattoos: Tattoos are not permitted if visible when wearing a company-issued uniform or when wearing professional dress. You cannot cover visible tattoos with bandages, jewelry or makeup. Long sleeves that are solid black or white in color are permitted for uniformed employees.



<u>Placement Exams</u>: All employees must take and pass a pre-placement exam upon arrival and not passing the pre-placement tests will result in not getting placed in a job with our company. Tests are based on your job placement and may include: illegal drug screen or a physical exam.

Area Description: This amusement park is located on the beautiful coastal beach of Santa Cruz, California. There is a town near the park with restaurants, bars, cafes, shops, etc. In your free time you can enjoy surfing, relaxing on the beach, hiking, playing volleyball, and exploring the town of Santa Cruz. Santa Cruz is located about 70 miles south of San Francisco, and the employer provides opportunities to go to San Francisco during the summer season. Participants can also become involved in the community in many ways, including participating in many cultural events at your employer's busy location. Events that take place over the summer include the Santa Cruz Beach Soccer Championships, Movies on the beach every Wednesday night, FREE Friday Night Bands on the Beach, employee soccer and basketball tournaments, company sailing trips, and many more. Please note that most students find the area colder than expected. Mornings and evenings can get as cold as 10 degrees Celsius. Santa Cruz is known as a beach town, with little to no nightlife. Quiet Hours(10pm) are enforced at night per a Santa Cruz city ordinance. Visit beachboardwalk.com for more info on our company.



