

# Ortega National Parks



## Employer Description:

We are a family-run company with 7 generations of hospitality and customer service experience. In addition to running several national parks and state parks concessions, we also operate we also operate four independent businesses in retail, food and beverage and lodging.

We find great pride in taking on under-performing concessions, turning them around, and bringing them up to and beyond the expectations of the NPS and park visitors. Our success is in large part due to the fact that we do not consider the National Parks just another business. We consider it a privilege to work as junior partners with the NPS to keep the parks "America's Best Idea."

<https://ortegaparks.com>

Six Locations (please select one):

- 1) Acadia Jordan Pond House (Dawnland LLC) - Acadia National Park, Maine
- 2) Carlsbad Caverns Trading Company - Carlsbad Caverns National Park, New Mexico
- 3) Gardiner Gifts - Gardiner, Montana
- 4) Lassen National Park (Snow Mountain LLC) - Redding, California
- 5) The Lodge at Mammoth Cave (MCNP ONP, LLC)- Mammoth Cave National Park, Kentucky
- 6) Muir Woods Trading Company - Muir Woods National Monument, California



## Ortega National Parks - Acadia Jordan Pond House

Acadia National Park, Maine

<https://jordanpondhouse.com/>

### Job Types – Number of Positions:

**51 total positions**

8 Dishwashers

8 Public Area Attendants

14 Cooks

8 Bussers

6 Servers

6 Hosts

1 Maintenance Utility

**Job Descriptions:**

Retail Sales Help - selling and restocking shelves, sales.

Dishwashers - washing dishes, cutlery, utensils, pots, pans.

Public Area Attendants - maintaining grounds, keeping walk ways clean, picking up trash, and cleaning bathrooms.

Cooks - food prep for breakfast, lunch, dinner in either Jordan Pond House restaurant or employee dining room.

Bus Person - cleaning tables in between guests, clearing dishes, filling water glasses.

Host / Hostess- helping guests to tables, offering menus, assigning guests to tables.

Maintenance Utility- General maintenance work, carpentry, facility upkeep.

**English Requirement:**

Strong English is required for all positions.

**Work Dates:**

Arrival Dates: June 1 to June 15

Departure Dates: August 30 to September 30

**Male/Female, Couples, Friend Groups:**

50%M/50%F. Friend groups are OK. No couples, please.

**Salary:**

Retail Sales Help \$11.00 per hour

Dishwashers - \$11.00 per hour

Public Area Attendants - \$11.00 per hour

Cooks \$11.00 per hour

Bus Person \$7.50 + tips per hour

Maintenance Utility \$11.00 per hour

Servers \$5.50 + tips per hour

Host / Hostess \$7.50 per hour

**Work Hours:**

You should expect to work about 40 hours per week on average. Department managers to assign schedules bi-weekly.

**Housing Information:**

Housing and meals are provided for approximately \$100 per week. You will be living in a dormitory within walking distance of the restaurant. You will be living in a rustic setting, 4 people per bunkroom. 8 people will share a common room. You will share a dorm style bathroom with all the students on your floor. You are required to keep your living space clean according to National Park standards; rooms are inspected weekly. Men and women live on separate floors. Meals (cooked by the dorm cook) are included. There are no cooking facilities in dorm rooms. You will also be provided with free laundry and detergent, shampoo, conditioner, soap, and lotion. Linens and towels are available by request.

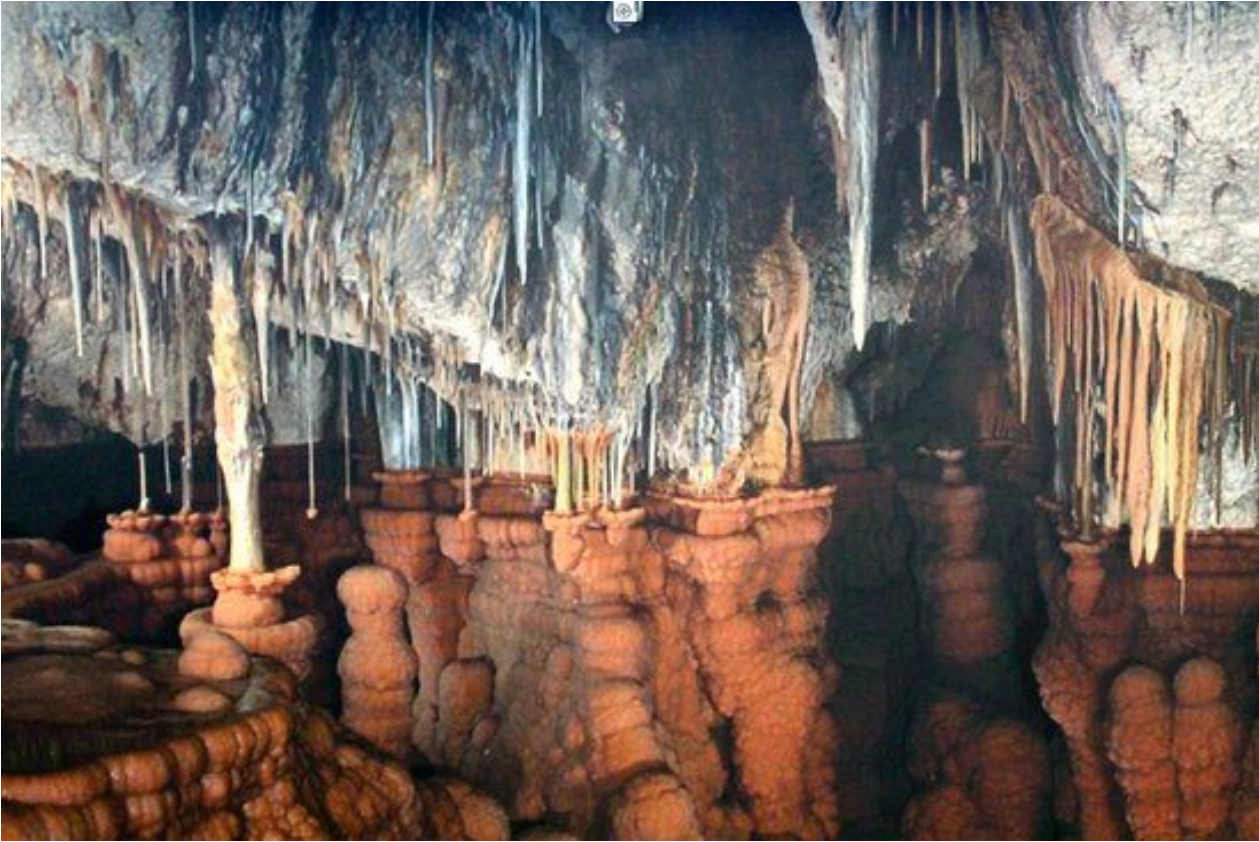
**Uniform:**

Comfortable Khaki cotton shorts or pants that you don't mind getting dirty; A mostly white pair of skid-resistant shoes/tennis shoes. No sandals; A pair of brown or black casual shoes . No sandals; Women please bring plain white socks; men please bring dark socks and plain white socks.

**Area Description:**

Dawnland, LLC, operates the historic Jordan Pond House restaurant that has been in existence since the 1890's .The restaurant serves traditional popovers and a variety of delicious food on the lawn overlooking idyllic Jordan Pond. We also operate three gift shops, which are located in some of the most beautiful spots in Acadia National Park. They are located at Cadillac Mountain, Thunder Hole and Jordan Pond.

The resort town of Bar Harbor , Maine, is approximately 8 miles from the park on beautiful Mount Desert Island.. You can find plenty of shopping and activities in town and on the island. Museums, art festivals, music performances, and National Park educational programs can be found. The nearest city is Bangor, 1 hour away. There are plenty of young students working and living together, you will have a great summer meeting people and enjoying the outdoors.



## **Ortega National Parks - Carlsbad Caverns Trading Company**

**Carlsbad Caverns National Park, New Mexico**

**<https://carlsbadcavernstradingco.com/>**

### **Job Types – Number of Positions:**

**6 Total Positions**

2 Retail Associate - Sales Help

4 Cafe Associate - Food and Beverage

### **Job Descriptions:**

Retail - stocking, cashiering, assisting guests with purchases

Cafe - bussing, cashiering, food prep

### **English Requirement:**

Strong English is required for all positions.

### **Work Dates:**

Arrival Dates: June 1 to June 15

Departure Dates: August 15 to September 10

**Male/Female, Couples, Friend Groups:**

Due to housing set up, male participants are preferred for this location.

**Salary:**

Retail Associate - \$11.00 per hour

Cafe Associates - \$11.00 per hour

There will be a \$1.00 per hour bonus for hours worked (minus overtime hours), if full contract dates are honored.

**Work Hours:**

You should expect to work at least 40 hours per week. Overtime will be available in the busier times.

Managers schedule bi-weekly shifts in advance.

**Housing Information:**

Housing cost is \$85 per week, per participant with a refundable \$100 housing deposit. Housing is a 3 bedroom, 1 bath house with living, kitchen area. Two students to each room. Housing is 45 minutes from the job site, but free shuttle transportation will be provided.

**Uniform:**

Students should provide khaki (retail) or black (cafe) pants and a polo style work shirt will be provided. Closed toe shoes (non slip in the restaurant).

**Area Description:**

Carlsbad Caverns Trading Company (CCTC) is located at the Carlsbad Caverns National Park and operates both a cafe and retail gift and souvenir store as well as a grab and go lunch and shop in the cave, 750 feet down below. The Caverns are considered one of the eight wonders of the world with its majestic cave formations and welcomes hundreds and thousands of visitors to the park each year.

Students will get to work side by side with teammates to provide extraordinary customer service and hospitality to thousands of visitors from all over this country and all over the world each summer. Shopping and cultural events available in El Paso, Roswell and Albuquerque. Hiking in the Guadalupe mountains, spelunking down in the cave, 4th of July fireworks on the Pecos River and plenty of water activities to entertain!

You might be surprised at how many cool things there are to do in Carlsbad, New Mexico, but check out these hot ticket activities to choose from!!

1. Fun activities to do in and around the cave:

Guided tours in one of the most visited and dazzling Caves in all of the country to utilize your "spelunking" skills.

Nightly bat flight shows to watch the mass exodus of bats from the natural entrance of the cave as they go out to eat dinner.

Full moon hikes to star gaze and enjoy the peaceful desert sky.

Hiking trails throughout Walnut Canyon and nearby Guadalupe mountains to take in the beautiful desert landscape and wildlife.

2. Once in a lifetime adventures in Carlsbad and the surrounding area:

Paddle board, kayaking, jet skiing and swimming at the "Beach" on the Pecos River!

Movies at the Drive Inn Movie theatre, a popular American pastime and favorite of all the locals!

The Living Desert Zoo & Garden State Park.

The Alien and UFO Museum in nearby Roswell, NM.

Spectacular 4th of July Fireworks and Christmas boat cruise on the Pecos River!

Shopping, concerts and museums in driving distance!

Day trip to White Sands National Monument to sled down the white gypsum sand dunes, the desert's version of snow!!



## **Gardiner Gifts**

**Gardiner, Montana**

**<https://gardinergifts.com/>**

### **Job Types – Number of Positions:**

4 Retail Associates - Sales Help

### **Job Descriptions:**

Retail Associate - stocking, cashiering, assisting guests with purchases.

### **English Requirement:**

Strong English is required for all positions.

### **Work Dates:**

Arrival Dates: June 1 to June 15

Departure Dates: September 3 to September 15

### **Male/Female, Couples, Friend Groups:**

Prefer all Female due to housing. Friends are OK.



**Salary:**

Retail Associate - \$9.00 per hour

**Work Hours:**

You should expect to work about 40 hours per week on average. General Manager will assign schedule in advance.

**Housing Information:**

Housing will cost \$75 per person, per week, with a \$100 refundable housing deposit. Housing is a 3 bedroom 1 bath apartment upstairs from the business. There are two twin size beds in each room.

**Uniform:**

Participants should provide black/khaki work pants and a polo work shirt will be provided by the employer. Closed toe shoes required.

**Area Description:**

Gardiner Gifts is the largest gift shop at the north entrance to Yellowstone National Park. We truly have it all for our customers, from over 400 types of candy, espresso, and ice cream to unique quality gifts. We sell clothing for all age groups such as T-shirts, sweatshirts, coats, socks, Stetson cowboy hats, gloves and baseball hats.

Gardiner offers beautiful hiking trails and a multitude of other outdoor activities. Students should plan to arrive in Bozeman, MT where there is shopping, concerts, and cultural events.



## Ortega National Parks - Lassen National Park

Mineral, California

<https://www.lassenrecreation.com/>

### Job Types – Number of Positions:

#### **22 Total Positions**

- 1) **Visitors Center** - 3 Retail Associates / Cafe Associates (cross trained)
- 2) **Manzanita Lake** - 2 Housekeepers, 2 Retail Associates
- 3) **Drakesbad Guest Ranch** - 2 Guest Service Associates, 5 Housekeepers, 2 Servers, 1 Dishwasher, 5 Cooks

### Job Descriptions:

Guest Service Associates - facilitate check in/outs for lodging, process payment.

Cooks - food prep, cooking for breakfast, lunch and dinner.

Housekeepers - cleaning cabins and lodge room

Retail Associates - stocking, cashiering, assisting guests with purchases.

Dishwashers - washing dishes, utensils, pot and pans in back of the house cafe.

Servers - Waitstaff for cafe and restaurant.

**English Requirement:**

Strong English is required for all positions.

**Work Dates:**

Arrival Dates: June 1 to June 15

Departure Dates: September 3 to September 15

**Male/Female, Couples, Friend Groups:**

10M/12F. Friend groups are OK.

**Salary:**

All positions pay \$12.00 per hour

**Work Hours:**

You should expect to work about 40 hours per week on average. General Manager will assign schedule in advance.

**Housing Information:**

Housing costs have not been confirmed, but are estimated to be \$75.00 per week, per participant.

Employee housing will be located within the park as well as out of the park. An employee shuttle will be provided by the host employer.

**Uniform:**

Khaki/black pants required by students. Closed toe shoes. Work shirts will be provided.

**Area Description:**

Snow Mountain operates Drakesbad Ranch, Manzanita Lake, and the Visitor Center where we offer cabin style lodging, retail gift stores and a restaurant. Located in northern California, Lassen Volcanic National Park is approximately 3 hours northeast of Sacramento. Depending on where you work in the park, you will have shopping access to towns such as Redding and Chester. You can also enjoy a variety of water activities in nearby Almanor Lake. If hiking is your thing, the Pacific Crest Trail runs through the park. On days off you can also enjoy horseback riding at Drakesbad Ranch. Daily interactions with colleagues and guests from all over the world.



## Ortega National Parks - Mammoth Cave Lodge

Mammoth Cave, Kentucky

<https://mammothcavelodge.com/>

### Job Types – Number of Positions:

**14 Total Positions**

4 Retail Associates

6 Housekeeping

4 Food and Beverage Hosts

**Job Descriptions:**

Retail Associate - stocking, cashiering, assisting guest with purchases  
Housekeepers - cleaning cottages and hotel rooms  
Restaurant Associates - may do food prep, cashier, or buss tables

**English Requirement:**

Strong English is required for all positions.

**Work Dates:**

Arrival Dates: May 15 to June 15  
Departure Dates: August 15 to September 15

**Male/Female, Couples, Friend Groups:**

Friend groups are OK. Couples are OK but may not be housed together.

**Salary:**

Retail Associates - \$9.00 per hour + monthly sales bonus  
Housekeeping - \$9.00 per hour  
Restaurant Associates - Tipped positions \$4.50 + tips per hour. Non tipped positions \$9.00 per hour.

**Work Hours:**

You should expect to work about 40 hours per week on average. Department schedules are done by managers a week in advance. Changes will be communicated by department managers usually 48 hours in advance.

**Housing Information:**

Housing will cost \$100.00 per person, per week, with a \$100 refundable housing deposit.  
Dorm style housing. There are 10 rooms in one building. Two employees will share a room. Each room will have two twin beds or bunk beds, a dresser, a closet, and a TV. Two rooms will be connected by a bathroom in the middle. Employees are expected to provide their own linens for their twin size beds and towels for the bathroom. The common area will have a seating area, a full size refrigerator, stove, microwave and washer/dryer and a TV. There is outside seating with a BBQ area.

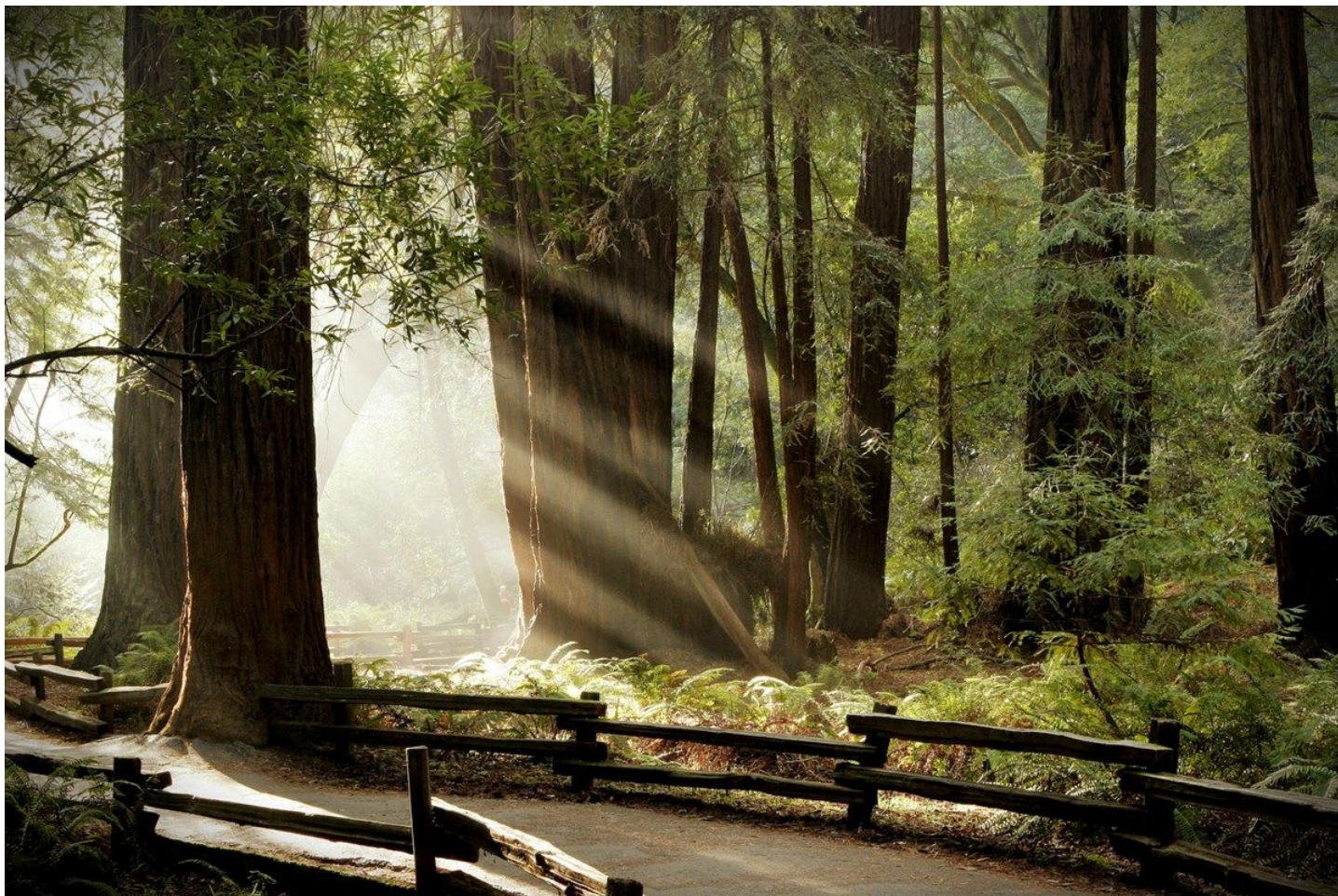
**Uniform:**

Employees are expected to wear brown or tan khaki pants, knee length shorts or capris with closed toe shoes when working in areas other than the restaurants. If working in the restaurant, employees must wear black pants and no-slip work shoes. The company will provide polo shirts with logo.

**Area Description:**

Mammoth Cave Lodge is a national park concessioner that operates lodging, food and beverage and retail operations in the Mammoth Cave National Park.  
A number of cultural trips and activities will be planned that may include shopping and sightseeing in nearby Nashville Tennessee, the famous landmark of country music! Several outdoor excursions will be great options including canoeing, zip lining and kayaking in the surrounding area of Mammoth Cave Park, tours of the

Corvette Museum in Bowling Green and well known Bourbon distilleries in the Kentucky area. Of course, we will watch fireworks at Yogi Berra, which is the ultimate American tradition.



## Ortega National Parks - Muir Woods Trading Company

Muir Woods National Monument, California

<https://muirwoodstradingcompany.com/>

### Job Types – Number of Positions:

**6 Total Positions**

3 Retail Associates

3 Cafe Associates

All participants will be trained in both position types.

### Job Descriptions:

Retail Associate - stocking, cashiering, assisting guests with purchases.

Cafe Associate - food prep, cashiering, bussing.

### English Requirement:

Strong English is required for all positions.

**Work Dates:**

Arrival Dates: May 1 to June 30

Departure Dates: August 15 to September 30

**Male/Female, Couples, Friend Groups:**

Friend groups are OK. Couples are OK but may not be housed together.

**Salary:**

Retail Associate - \$15.00 per hour

Cafe Associate - \$14.00 per hour plus \$.50 per hour bonus for completing contracted dates.

**Work Hours:**

You should expect to work at least 40 hours per week. The General Manager assigns a schedule bi-weekly, usually a consistent schedule with days off.

**Housing Information:**

Housing will cost \$150.00 per person, per week, with a \$50 refundable housing deposit. Housing is a 4 Bedroom house with 2 Baths, full kitchen and living area. 2 students to a room with twin beds. The housing is a 45 minute drive from the job site, but transportation will be provided free of charge from the housing to the job site.

**Uniform:**

Black/Tan pants with closed toe shoes. Non-slip shoes if working in the cafe. Work polo shirts will be issued by the employer.

**Area Description:**

Muir Woods Trading is a National Park Concessioner that operates retail and cafe operations in the Muir Woods National Park in the Mill Valley area. The location is a suburb of San Francisco with access to shopping, cultural events, concerts and diverse communities.