

Host Profile

Grand Beach and Sugar Beach Resort Hotel - 2024 Summer



The Grand Beach and Sugar Beach Resort Hotels of Traverse City blend casual, friendly, and efficient service to create an experience to delight family and business travelers alike. Our Traverse City hotels and condominiums include pristine sugar sand beach, a fitness center, and a heated indoor pool and hot tub. Our beachfront resorts will make your visit to Traverse City an experience to remember!

Preferred Dates

May 15 2024 - Jun 30 2024

Finish

Sep 15 2024 - Oct 15 2024

Business

Bonuses Available

None Available at this time

Uniform or Dress Code Requirements

Uniform tops and bottoms will be provided, but not laundered. Black shoes are required. Males must be clean shaven - no beards.

Work Schedule Details

Schedules will be posted every Friday for the following week. Work weeks run Wednesday through Tuesday.

Meals Included

No meals included

Paycheck Deductions (in addition to taxes)

Housing rent and Transportation costs

Drug Testing Requirements

No

Housing

Housing Type

Provided

Description

We provide housing at Brookside Village Apartments in Traverse City, just a short distance from the hotel. <u>www.brooksidevillagetc.com</u>

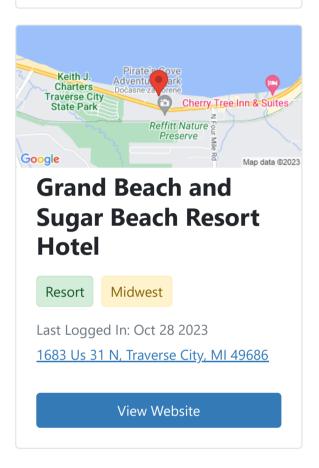
Rent

\$100.00/week

Interview with Grand Beach and Sugar Beach Resort Hotel

Grand Beach and Sugar Beach Resort Hotel is interviewing for all positions on **Jan 04.** Sign up now to secure your spot!

Sign up now!



Housing Deposit

\$150.00

Housing Deposit Refund

Deposit will be refunded at time of departure if apartment was kept clean and in order, and if work contract was fulfilled.

Rent deducted from wages

No

Furniture in Housing

Bed, Chairs, Couch, Dishes, Linens/Bedding, Pots & Pans, Silverware, Table

Utilities included at no additional cost

Electric, Gas, Internet, Trash, Water

Utilities available for additional cost

No

Everyday goods and services near housing

Bank, Entertainment, Grocery, Town Center

Distance from work

2.5 miles

Available Transportation

Bicycle/shuttle

Estimated Transportation Cost

\$12.50/week

Cultural Opportunities

In the area

Participants will work closely with others to learn the English language, values and customs. There will be exposure to American food, sports, recreation and music all within close proximity to the area.

Provided by Host

TBD

Job Listings

Hospitality Crew

10 Positions

Tipped

Maybe Overtime

\$16.00 + tips /hour **40 hours** /week

Overtime Wage ②

\$24.00 /hour

Position Description

Hospitality Crewmembers are responsible for laundry and housekeeping, kitchen and dining help, guest services, front desk, and groundskeeping/maintenance. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Hospitality Crew members are responsible for a variety of items including the daily cleaning of hotel rooms and public common areas, transporting linen and stocking cart rooms, and other various tasks based on the daily needs of the property. All rooms must be cleaned to company standards and maintain a high level of service for our guests. Common areas will need to be dusted, vacuumed, mopped, polished, and swept daily. This position will include working outside on the beach, including daily beach cleanup and maintaining grounds. Other special projects will be included based on company needs. Tasks and Responsibilities • Protect equipment and make sure there are no inadequacies • Notify supervisors if there are any defects within the hotel or with any equipment • Assist guests with any complaints/requests in a professional and polite manner • Check stock levels and refill when needed • Adhere strictly to rules regarding health and safety and be aware of any company-related practices Requirements • Self-motivated, ability to work with little supervision • Guest oriented and friendly to guests as well as coworkers • Work efficiently without sacrificing quality • Strong time management skills • Flexible schedule and reliable

Pool/Beach Attendant

4 Positions

Overtime

\$16.00 /hour

40 hours /week

Overtime Wage **②**

\$24.00 /hour

Position Description

Pool/Beach Attendants are responsible for helping to keep the pool/beach areas safe and clean. Job duties include mopping floors, cleaning bathrooms and showers, replacing towels, and collecting towels for laundry service. You may be asked to help assist guests using the locker room. You should also be prepared to help out where needed and in general help keep the resort clean and running smoothly. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

The Beach attendant's main responsibility is guest interaction and assistance. Always making sure you are guest focused, smiling, and approachable. Daily cleaning and up keep of the Beaches is another important part. Other special projects will be included based on company needs. Tasks and Responsibilities • Maintain a high level of customer service at all times • Interact with guests and answer any questions they may have about the resorts or the Traverse City area • Maintain a friendly demeanor towards all guests and staff • Perform a variety of cleaning activities including, picking up towels, taking care of toys that were left out, picking up garbage, taking care of the garbage bins on the beach, and keeping the patios and beach public areas clean. • Enforce all company policies and procedures (ie: Smoking, glass bottles, and other safety measures) • Acknowledge every guest and inquire about how their stay with us is going • Check chairs daily and ensure they are all in good repair, (discarding broken ones)

Front Desk

4 Positions

Maybe Overtime

\$16.00 /hour **40 hours** /week

Overtime Wage **3** \$24.00 /hour

Position Description

Front Desk positions are responsible for displaying a professional, pleasant attitude to all customers. Job duties include greeting guests, taking reservations, checking people in and out, helping guest with problems, answering phones, handling U.S. currency, and general office help. This position requires excellent skills in English. This position will provide the opportunity to work directly with the public and gain skills in American customer service. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Front desk agents are responsible for a variety of items including the checking in and out of guests, acting as a concierge, daily task list completion, running reports, operating a multiline phone system, handling reservations, and other various tasks based on the daily needs of the property. All staff will need to maintain a high level of service for our guests. Other special projects will be included based on company needs. Tasks and Responsibilities • Checking guests in and out • Running multiple reports daily • Protect equipment and make sure there are no inadequacies • Operating a multi-line phone system • Assist guests with any complaints/requests in a professional and polite manner • Create, modify, and cancel reservations • Adhere strictly to rules regarding health and safety and be aware of any company-related practices Requirements • Self-motivated, ability to work with little supervision • Guest oriented and friendly to guests as well as coworkers • Work efficiently without sacrificing quality • Strong time management skills • Flexible schedule and reliable

Guest Services

4 Positions

Maybe Overtime

\$16.00 /hour **40 hours** /week

Overtime Wage ② \$24.00 /hour

Position Description

Guests Services are responsible for assisting with guest inquiries, providing help and information as needed. This position can be at a stationary booth or within a hotel, resort or park where you will be expected to accommodate guest requests as needed. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Guest service agents are responsible for a variety of items including the checking in and out of guests, acting as a concierge, daily task list completion, running reports, operating a multiline phone system, handling reservations, and other various tasks based on the daily needs of the property. All staff will need to maintain a high level of service for our guests. Other special projects will be included based on company needs. Tasks and Responsibilities • Checking guests in and out • Running multiple reports daily • Protect equipment and make sure there are no inadequacies • Operating a multi-line phone system • Assist guests with any complaints/requests in a professional and polite manner • Create, modify, and cancel reservations • Adhere strictly to rules regarding health and safety and be aware of any company-related practices Requirements • Self-motivated, ability to work with little supervision • Guest oriented and friendly to guests as well as coworkers • Work efficiently without sacrificing quality • Strong time management skills • Flexible schedule and reliable