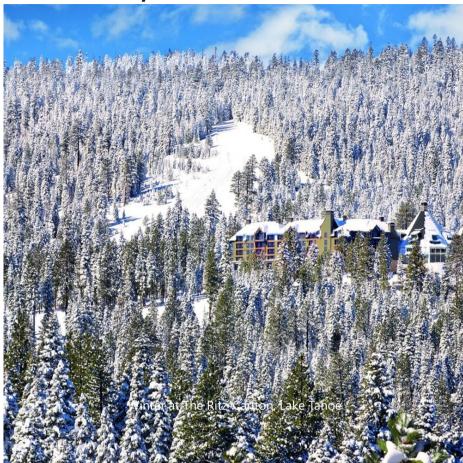


# **Host Profile**

# The Ritz-Carlton, Lake Tahoe - 2023 Summer



The Ritz-Carlton, Lake Tahoe hotel is situated mid-mountain on Northstar Resort, and features ski-in, ski-out access with mountain services. Some highlights of this luxury ski resort in Lake Tahoe include luxurious accommodations with in-room fireplaces, floor-to-ceiling windows and private walk-out balconies with extraordinary views of the mountain and Martis Valley. Other amenities include the Mountain Concierge service providing assistance with ski equipment and storage and ski-in, ski-out access to the Northstar lifts, extraordinary dining in Manzanita, a 16 treatment room Spa, and a Fitness Center with state-of-the-art cardiovascular and weight-training equipment. The Ritz-Carlton is looking for enthusiastic and friendly employees who can meet the resort's high standards for quality service.

# **Preferred Dates**

Start

Jun 01 2023 - Jun 20 2023

Finish

Sep 15 2023 - Sep 30 2023

# **Business**

**Bonuses Available** 

Not applicable.

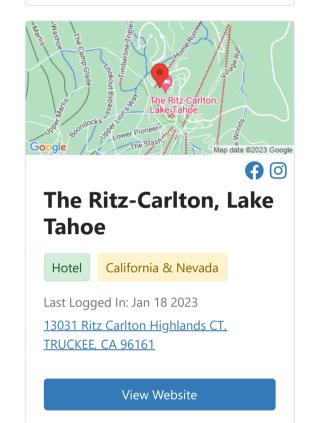
## **Uniform or Dress Code Requirements**

Take care in your professional daily appearance: bathing, using deodorant (reapplied as necessary), clean hair and teeth are important. Wash your hands as needed, especially after visiting the restroom or smoking. If provided a uniform, be sure it is maintained in good, clean condition. If non-uniformed, attire should be professional in appearance. Neatly trimmed and maintained facial hair and sideburns are permitted in all work areas and positions within the property. If you wish to grow a mustache, goatee or beard, it must be fully grown during time-off periods; partially grown or "spotty" mustaches, goatees or beards are not permitted. Fingernails should be neatly trimmed and moderate in length. Extreme polish colors or designs are not permitted. Polish designs may not be offensive or contain nudity, profanity and facial connotations. Polish must be maintained with no chips or cracks. If you're wearing open-toe shoes, toenail polish should be well maintained. Any food handling positions may not wear fingernail polish. Visible tattoos are permitted, except on the face and neck. Clothing, make up or other coverings must be worn to cover visible tattoos on the face and/or neck. Visible tattoos may not be offensive or contain nudity, profanity and racial connotations. Hair must be neatly trimmed and maintained, not covering the eyes. Hair styles and colors that are distracting or extreme are not permitted. If worn, should be professional and tastefully applied; extreme shades or colors are not permitted. Jewelry should be professional, worn in moderation and not extreme in style. Jewelry worn to raise awareness of a specific cause is not permitted. Visible body piercings, facial ornamentation, including jewelry, ear clips/plugs are generally not permitted unless in accordance with the style or theme of a property's outlet (e.g. restaurant). One stud style nose piercing is acceptable on one side only. If worn, should be professional and tastefully applied; extreme shades or colors are not

# Interview with The Ritz-Carlton, Lake Tahoe

The Ritz-Carlton, Lake Tahoe is interviewing for all positions on **Feb 03**. Sign up now to secure your spot!

Sign up now!



#### **Work Schedule Details**

Work week is Saturday - Friday. Schedules are emailed out for the following work week by the Thursday before the new work week. Schedules are created based on business levels. Schedule changes will be notified verbally or in writing, by phone, text or email. Hours may changed based on business (outside factors affecting business could be weather).

#### **Meals Included**

MEALS: One Complimentary employee meal is provided during your meal break only, You may not eat in the Employee Dining Room on your day off.

#### Paycheck Deductions (in addition to taxes)

None

#### **Drug Testing Requirements**

All applicants who receive a conditional job offer are required to submit to a drug test as part of the employment process.

# Housing

#### **Housing Type**

Assisted

#### Description

Contact employees prior to arrival with housing information, including local hostels and real estate agencies. We could potentially have housing for the summer students but we will find out once we get closer to the summer season

#### **Available Transportation**

TART bus - Free to all passengers

#### **Estimated Transportation Cost**

\$0.00/week

# **Cultural Opportunities**

#### In the area

High in the Sierra Nevada Mountains, straddling the borders of California and Nevada, Lake Tahoe is one of the most cherished vacation spots in the United States. Over three million people visit Lake Tahoe annually to enjoy its pristine environment and abundant outdoor adventures. Snow and skiing have become favorites, with the area boasting a dozen world-class ski resorts, while the Lake with its many beaches, watersports and crystal clear blue waters entices the Spring, Your employer regularly sets up cultural events for participants - past events include team snowshoeing, baseball games, and trips to Reno, "The Biggest Little City in the World."

#### **Provided by Host**

Volunteering opportunities with local community organizations (Winter Mountain Activities, Seasonal Festivals, Seasonal Holiday Celebrations) as well as a hotel sponsored outing in the Lake Tahoe area.

# **Job Listings**

# Host/Hostess

2 Positions

**\$16.32** /hour **31 hours** /week

Maybe Overtime

## **Position Description**

Hosts/hostesses are responsible for helping customers, seating them, taking their orders, using a cash register, and keeping the host station clean. You should also be prepared to help out where needed and in general help keep the restaurant clean and running smoothly. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

## **Front Desk**

**8 Positions** 

**\$20.00** /hour **32 hours** /week

Maybe Overtime

## **Position Description**

Front Desk positions are responsible for displaying a professional, pleasant attitude to all customers. Job duties include greeting guests, taking reservations, checking people in and out, helping guest with problems, answering phones, handling U.S. currency, and general office help. This position requires excellent skills in English. This position will provide the opportunity to work directly with the public and gain skills in American customer service. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

## **Additional Description**

This position rotates between the front desk, call center and club lounge.

#### **Guest Services**

#### **3 Positions**

Maybe Overtime

**\$17.50** /hour **32 hours** /week

### **Position Description**

Guests Services are responsible for assisting with guest inquiries, providing help and information as needed. This position can be at a stationary booth or within a hotel, resort or park where you will be expected to accommodate guest requests as needed. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

#### **Additional Description**

This position attends to our Spa guests - checking in, processing payments, booking appointments and assisting with retail sales.

#### **Public Area Attendant**

1 Position

**\$18.00** /hour **32 hours** /week

Maybe Overtime

### **Position Description**

Public Area Attendants are responsible for general maintenance, garbage removal, sweeping and cleaning of public areas, such as parks, public restrooms, and recreational facilities. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

#### Stock Clerk

1 Position

**\$16.88** /hour **32 hours** /week

Maybe Overtime

## **Position Description**

Stock Clerks are responsible for working in a grocery store or supermarket and will be reponsible for receiving shipments, unpackaging/pricing items, regularly stocking shelves and maintaining a neat and clean work environment. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

# Server

4 Positions

\$15.00 + tips /hour 32 hours /week

Tipped Maybe Overtime

# **Position Description**

Servers are responsible for waiting on customers, answering questions, writing down lunch and dinner orders, serving food and drinks, refilling water, dealing with U.S. currency, and setting and clearing tables. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

# **Additional Description**

Placement as server will be in either casual dining, outdoor dining, fine dining or in-room dining.

## **Barista**

## **3 Positions**

Tipped Maybe Overtime

\$20.00 + tips /hour 32 hours /week Overtime Wage 3 \$30.00 /hour

# **Position Description**

Baristas will be responsible for making coffee and/or tea beverages to order. Baristas will be expected to learn to properly use and clean all related machinery (espresso machines, milk steamers, etc.), take customer orders and handle cash sales at a register in a fast-paced environment. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

### Spa Attendant

#### **3 Positions**

**\$16.50** /hour **31 hours** /week

Maybe Overtime

#### **Position Description**

Spa Attendants are responsible for keeping the spa and locker room safe and clean. Job duties include mopping floors, cleaning bathrooms and showers. You should also be prepared to help out where needed and in general help keep the resort clean and running smoothly. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

#### Bartender

#### 2 Positions

**\$15.00 + tips** /hour **32 hours** /week

Tipped Maybe Overtime

#### **Position Description**

Bartenders are responsible for all bar liquor sales for both patrons sitting at the bar requiring service as well as servicing the waitress/waiter staff needing liquor/wine service for the lunch and dinner patrons. Individual will be responsible for all drink computer entries, balancing cash, credit card, and checks. Individual will be responsible for cleaning the bar area before leaving shift ensuring that everything is wiped down, washed and put away in its proper place as well as dusting, sweeping, and washing floor behind the bar area. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

#### **Food and Beverage Assistant**

#### 7 Positions

**\$15.50 + tips** /hour **32 hours** /week

Tipped Maybe Overtime

## **Position Description**

Food and Beverage Assistants are responsible for waiting on customers, answering customer questions, setting up and clearing tables, and assisting servers. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

<u>SWT Regulations</u> prohibit employment In positions declared hazardous to youth by the Secretary of Labor at Subpart E of <u>29 CFR part 570</u>. This includes the operation of deli slicers, including setting-up, adjusting, repairing, or oiling such machines or the cleaning of such machines or the individual parts or attachments of such machines, regardless of the product being processed by these machines (including, for example, the slicing in a retail delicatessen of meat, poultry, seafood, bread, vegetables, or cheese, etc.).

## **Additional Description**

This position specifically works as a server assistant, setting up tables, bussing tables, running food, etc., in one of our casual dining or fine dining outlets, including outdoor dining.