

Host Profile

Waterside Group - 2024 Summer




Waterside Group is hiring participants for the following locations at the upcoming Job Fair. Please review the Job Listings to see which positions are available at each location. Whale's Tale Waterpark, Lincoln, NH Water Park and Ropes Course located in Lincoln, NH. Falmouth Tides, Falmouth, MA Beachfront boutique hotel in Falmouth, MA, with 29 rooms and 360-degree views of Falmouth Harbor, Vineyard Sound & Martha’s Vineyard. Amenities include a clean, private sandy beach, paddle boards, beach chairs, bikes, and a roof deck with breathtaking views. The Flying Bridge Restaurant, Falmouth, MA Iconic Cape Cod, Waterfront Seafood Restaurant, Bar, Sushi Bar, Wedding & Event Venue and Marina with views of Falmouth Harbor and Vineyard Sound. Large waterfront restaurant and function facility. Alpine Adventures, Lincoln, NH Alpine Adventures is a year-round business in the heart of New Hampshire’s White Mountains and offers zip-line and off-road safari tours through 300 acres of mountain terrain. The Thrillsville Aerial Park at Alpine Adventures includes bridges, climbingwalls, bungee trampolines, tree houses, and giant swings. Timber Axe Bar & Bowl, Falmouth, MA Popular Axe Throwing, Candlepin Bowling, & Bar serving craft cocktails and bar bites on Cape Cod in Falmouth, MA.

Preferred Dates

Start
Aug 01 2023 - Aug 31 2023

Finish
Sep 05 2023 - Dec 31 2023

Business

- Bonuses Available**
None available.
- Uniform or Dress Code Requirements**
Khaki pants. The rest of the uniform is supplied by us.
- Work Schedule Details**
Our schedule runs Monday to Sunday. During the busy time of year overtime is optional at time and a half. The schedule is posted Saturdays for the following week.
- Meals Included**
To be determined.
- Paycheck Deductions (in addition to taxes)**
No
- **Testing Requirements**
No

Interview with Waterside Group

Waterside Group is interviewing for all positions on **Jan 30**. Sign up now to secure your spot!

Sign up now!



Waterside Group

Resort New England

Last Logged In: Jan 09 2024
[220 Scranton Ave, Falmouth, MA 02540](#)

View Website

Housing

Housing Type

Assisted

Description

In order to provide housing assistance to J1 students, we partnered with a hotel that also works with J1 students (although they do not work with Inter Exchange). This hotel owns a large number of cottages where all of their J1s share housing. In case they have any vacancies, our J1 students are welcome to stay with their J1 students, thus allowing all J1 students to meet with an enormous number of other exchange students.

Available Transportation

Uber, Taxis, Shuttle buses, Bicycles, Walking.

Estimated Transportation Cost

\$0.00/week

Cultural Opportunities

In the area

Cape Cod has a number of museums that reflect the history of the New England area, as well as a large number of libraries that serve as a great cultural activity for J1 students. Whale watching is very popular around here, as well as taking one of the many ferries over to the Islands (Martha's Vineyard and Nantucket).

Provided by Host

We will organize trips for the students where we will rent a van (or a mini bus based on the number of interested participants) and drive students to Boston and to various beaches on the Cape. We provide J1 students with the opportunity to share housing with other J1s throughout the summer, thus making sure that students have plenty of opportunity for cultural exchange. Most of our staff at the restaurant are local people, and so J1 students will also spend significant time working with American individuals.

Job Listings

Attractions Attendant

4 Positions

Maybe Overtime

\$18.00 /hour

35 hours /week

Overtime Wage ⓘ

\$27.00 /hour

Position Description

Attractions Attendants focus on the safe operation of the attractions while consistently providing outstanding customer service to all guests and coworkers. You should work to promote a fun and friendly environment. Position will be working outdoors in all weather conditions overseeing an attraction operation. A friendly smile and pleasant personality are required as you will be interacting with guests. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Timber Axe Bar & Bowl, Falmouth, MA

Staff members are responsible for greeting and engaging with the public to assist them with registering for bowling and axe throwing activities. Staff will assist with monitoring activities, serving beverages and food, as well as bussing and cleaning workspaces. Staff work as a team, and they must be cross-trained in multiple positions to assist in busy times.

Attractions Attendant

15 Positions

Maybe Overtime

\$16.00 /hour

tips are sometimes received

35 hours /week

Overtime Wage ⓘ

\$24.00 /hour

Position Description

Attractions Attendants focus on the safe operation of the attractions while consistently providing outstanding customer service to all guests and coworkers. You should work to promote a fun and friendly environment. Position will be working outdoors in all weather conditions overseeing an attraction operation. A friendly smile and pleasant personality are required as you will be interacting with guests. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description
Whale's Tale Waterpark, Lincoln, NH

At Whale's Tale we try to rotate the employees through different positions. Here is what you should expect from each position you might be asked to perform.

Food Service Worker:

Whales Tale Waterpark is seeking Food and Beverage workers for all positions, including but not limited to Bartenders, Cabana Wait staff, Food and Beverage Support, Food Runners, Quality Control Leads, cashiers, prep cooks, line cooks, and expeditors. No experience is necessary as all training is provided. Customer service, cash handling, and math skills are desirable. Food Service Workers operate cash registers and credit card machines to process food sales in our various food venues. Workers also maintain cleanliness in the venue, stock coolers and condiments, assist with outings/events, and perform other food and beverage duties as needed.

Attraction/Slide Attendant:

Responsibilities include monitoring activities at the tops and bottoms of our attractions and maintaining park water safety. Applicants will work as a team with other slide attendants, lifeguards, facility staff, and management for water safety, injury prevention, emergency procedures, and facility rules and regulations. Training is provided.

Certified Lifeguard:

Responsibilities include but are not limited to, monitoring activities in and around the water for our pools/attractions and maintaining park water safety. Applicants will work as a team with other Lifeguards, facility staff, and management for water safety, injury prevention, emergency procedures, and facility rules and regulations. Beyond the safety components, this job offers individuals an opportunity to enjoy their summer while getting paid at competitive rates. Get a tan and a paycheck while enjoying a coveted position on our Aquatics team. We offer free American Red Cross training for current employees here at our facility. The certification is then valid for two years, meaning you earn a resume booster and something helpful for college applications!

Grounds Worker:

Whale's Tale is known for its beautiful variety of flowers, well-manicured lawns, and pristine walkways. You could have the rewarding job of maintaining this property all spring, summer, and fall at your own pace. NH-Fun, a family of companies, is seeking highly motivated Groundskeepers to work on existing grounds and use various hand tools and gas-powered tools to mow and maintain grass, rake leaves, trim bushes and trees, plant flowers, and shrubbery, remove dead plants, water and fertilize vegetation and get grounds ready for seasonal changes. The job will be conducted on the 17 acres of property at Whales Tale Waterpark and occasionally around the 300 acres at Alpine Adventures. Experience is preferred but not required.

Maintenance Crew:

Maintenance workers will assist in the daily operations of the waterpark and maintain the attraction features, they physically walk the slides and inspect them for damage / issues. Fiber-glass repair training will be provided. We are looking for people with abilities, including but not limited to being detail-oriented, problem-solving, organizational, physical, and versatile, as well as the ability to work quickly under pressure.

Cleaning Crew/Custodial:

The duties of this position include but are not limited to bathroom cleaning, trash removal, pressure/power washing, vacuuming, helping to maintain the overall cleanliness of the park, and thoroughly disinfecting the park surfaces. We are looking for a morning cleaning crew as well as an evening cleaning crew to maintain the highest degree of sanitation. This position is for individuals over the age of 18 who are able to operate certain machinery and handle various chemicals (i.e., bleach). This person should be a motivated self-starter and someone with excellent time-management skills.

Retail Associate:

No experience is necessary as training will be provided, but some experience is preferred. Strong customer service, efficient time management, and cash-handling skills are desired. Retail Ticket Sales Associates use the Quickbooks Point-of-Sale system to sell waterpark tickets and Gift Shop merchandise. Associates may also assist with group sales and park entry, providing exceptional customer service, stocking shelves, and merchandising.

Whale's Tale employees are invited to weekly staff-parties, recognition programs and frequent slide-riding every day. Each year we hold the Whale's Tale Olympics for staff to compete in a team-building capacity. We also hold a talent show, as well as a variety of other fun and exciting opportunities.

Schedules for all positions can be flexible and accommodating, our wages are competitive, and NH-Fun benefits are offered to all employees, including an employee discount on food and beverage items and

retail items, flexible schedules, and a White Mountain Attractions passbook, which will provide you with up to 2 free admission tickets to many of the local attractions.

The hourly rate of \$16.00 is an average rate for all positions. Maintenance workers and lifeguards can make up to \$21.00 an hour. The hourly rate for all positions does not reflect the gratuity the employee may receive from guests in the food and beverage department. Tips are not guaranteed but are based on the high level of customer service you deliver.

Attractions Attendant

5 Positions

Maybe Overtime

\$17.00 /hour
tips are sometimes received
35 hours /week
Overtime Wage ⓘ
\$25.50 /hour

Position Description

Attractions Attendants focus on the safe operation of the attractions while consistently providing outstanding customer service to all guests and coworkers. You should work to promote a fun and friendly environment. Position will be working outdoors in all weather conditions overseeing an attraction operation. A friendly smile and pleasant personality are required as you will be interacting with guests. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description
Alpine Adventures, Lincoln, NH

Alpine Zipline Guide:

Alpine Adventures is adding to its legendary team of guides. Do you like to be outside? Are you outgoing, driven, and enjoy learning new things? No experience is necessary to start; we have a robust training program that will get you up to zipping speed in no time. Come join us in Lincoln, New Hampshire, to start working the dream job you never knew existed. Your new office could be the premier adventure destination of New England. Get paid to play out in the woods all day! This is a seasonal, hourly position with the capability to grow year-round based on desire, initiative, and performance. There is a heavy emphasis on customer service relations as you will assist customers of all experience levels. Guides oversee all of the safety elements of a zipline tour and create lasting memories for people who travel from all over the world seeking legendary experiences in the White Mountains of New Hampshire. Those interested in the job should have high regard for safety and training, be physically prepared to work outside and have a personable and friendly demeanor. This job can be full-time or part-time, and internships are also available.

HQ Staff

Alpine Adventures is adding to its legendary team of Base Camp Staff! You will be the first interaction with guests as they begin their experience with us. We are seeking fun individuals with strong customer service and previous cash-handling skills (preferred but not required). Your responsibilities would include, but are not limited to, booking reservations through our POS system, checking in guests, gearing tours up and down (training provided), selling and stocking retail, up-selling/cross-selling, and assisting with the overall daily operations. This position is customer service-focused, so applicants must be personable. Job sharing has a lot of flexibility, meaning you could choose to work at the headquarters (HQ) for Alpine Adventures and/or the White Mountain Trading Co. store.

The hourly rate of \$17.00 is an average rate for all three positions. Drivers can make up to \$21.00 an hour, and ZIP-line guides can make up to \$19.00 an hour. The hourly rate for all positions does not reflect the gratuity the employee may receive from guests. Tips are not guaranteed but are based on the high level of customer service you deliver.

As an employee, you will receive a White Mountain Attractions pass-book, which will give you up to 2 tickets for all the local attractions.

Hospitality Crew

18 Positions

Maybe Overtime

\$18.00 /hour
tips are sometimes received
35 hours /week
Overtime Wage ⓘ
\$27.00 /hour



Position Description

Hospitality Crewmembers are responsible for laundry and housekeeping, kitchen and dining help, guest services, front desk, and groundskeeping/maintenance. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description
Falmouth Tides, Falmouth, MA

We at the Falmouth Tides believe in cross-training all of our employees. That means that we will teach you to perform a number of different positions at the hotel. We are looking for J1s that will work the front desk of the hotel, do housekeeping, and work as beach attendants. All of our positions are tipped and we are flexible with our schedule.

As a front desk representative your job will include to keep the front desk tidy and presentable, greet and welcome guests, answer questions and address complaints, answer all incoming calls and redirect them or keep messages, receive letters, packages etc. and distribute them, schedule reservations over the phone, prepare outgoing mail by drafting correspondence, check, sort and forward emails, monitor office supplies, keep updated records and files, take up other duties as assigned.

As a housekeeper you will be asked to clean and sanitize guest rooms, vacuum and sweep floors, carpets, and rugs, makes beds and change linens, clean and sanitize bathrooms, showers, toilets, sinks, and countertops, replenish toiletries and towels, empty trash receptacles, and do laundry, take up other duties as assigned.

As a beach attendant, you will be required to set up beach equipment at the resort, greet and escort guests to their preferred area, provide guests with clean towels, maintain and upkeep the beach, parking lot, roof deck and guest patios, enforce safety rules, ensure children’s areas are kept clean, and regularly check that equipment is functioning properly. Additional responsibilities include loading paddle boards in the water for guests, placing Maui mats in and out of the water based on guests’ requests, unlocking bicycles for guests and providing them with bicycle helmets or life vests based on guests’ requests, answering guest questions, providing solutions to their problems, and ensuring they are completely satisfied with your services. Other duties include making sure that the roof deck is clean and the furniture there is organized, taking down and storing beach property and keeping a safe environment for adults and kids while following company policies at all times.

*Schedules for all positions can be flexible and accommodating.
The hourly rate for all positions does not reflect the gratuity the employee may receive from guests. Tips are not guaranteed but are based on the high level of customer service you deliver.*

Food and Beverage Assistant

18 Positions

Maybe Overtime

\$17.00 /hour
tips are sometimes received
35 hours /week
Overtime Wage ⓘ
\$25.50 /hour

Position Description

Food and Beverage Assistants are responsible for waiting on customers, answering customer questions, setting up and clearing tables, and assisting servers. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

SWT Regulations prohibit employment In positions declared hazardous to youth by the Secretary of Labor at Subpart E of 29 CFR part 570. This includes the operation of deli slicers, including setting-up, adjusting, repairing, or oiling such machines or the cleaning of such machines or the individual parts or attachments of such machines, regardless of the product being processed by these machines (including, for example, the slicing in a retail delicatessen of meat, poultry, seafood, bread, vegetables, or cheese, etc.).



Additional Description
Flying Bridge Restaurant, Falmouth, MA

We will train you to perform a number of different positions at the restaurant. We are looking for J1s that will work as bussers, food runners, function servers, hosts and dishwashers. Busser, food runner, function server and host positions are tipped, and the schedule for each position is flexible.

Bus Person/Food Runner (8 positions), wage: \$17.00/hour+tips, guaranteed 35 hours per week, overtime wage: \$25.50/hour.
The staff hired for this position will be cross trained to focus on the cleanliness of the restaurant and support for our servers. As a busser / food runner, you will be responsible for set up before, during, and after the shift. The job includes, but is not limited to: sweeping; setting tables; carrying plates; glassware and serving utensils to and from the kitchen; changing out trash cans as they fill; responding to guest questions and assisting the servers in their duties; carrying food and serving it to the proper tables; ensuring the correct order given to the right guest; following through with any other request from the guests to promote a quality dining experience; informing the server or manager on duty as to any complaints from dining guests. Occasional light maintenance is sometimes required, such as cleaning windows, vacuuming, moving tables and chairs.

Function Server (4 positions), wage: \$18.00/hour+tips, guaranteed 35 hours per week, overtime wage: \$27.00/hour.
This is a basic server position with duties that include setting the room for the incoming function, including tables, chairs, linen, plates, glassware; cleaning windows and vacuum as necessary, serving dinner to the guests and cleaning after the meal. Cocktail experience is an added plus. Other duties may be assigned by the manager overseeing the event.

Host Staff (4 positions), wage: \$18.00/hour+tips, guaranteed 35 hours per week, overtime wage: \$27.00/hour.
As a host staff you will be responsible for providing a welcoming experience for our guests by greeting customers as they walk into the restaurant; helping guests with reservations and guiding them to their table; providing customers with menus and answering any initial questions they may have; optimizing seating at different tables to ensure even workload for wait staff; answering phone calls and scheduling reservations.

Dishwasher (2 positions), wage: \$18.00/hour+tips, guaranteed 35 hours per week, overtime wage: \$27.00/hour.
Dishwashers are responsible for maintaining a clean kitchen; properly washing and sorting dishes; keeping dish area organized; properly washing, stacking, and storing glassware, silverware, cookware, and storage containers; maintaining trash cans throughout shift; following the posted daily dish cleaning duties; assisting in food prep and any other duties set forth or requested by the chef as needed.

Schedules for all positions can be flexible and accommodating.
The hourly rate for all positions does not reflect the gratuity the employee may receive from guests. Tips are based on the high level of customer service you deliver.

