

Host Profile

Wilderness At The Smokies - 2023 Summer



Hotel- Resort

Preferred Dates

Start
May 01 2023 - Jun 26 2023

Finish
Aug 25 2023 - Oct 01 2023

Business

Bonuses Available
Perks- Between Sunday- Friday participants can use the waterparks for free on their days off. Property discounts- 50 % discount at Starbucks, 25% off all food outlets, and \$4-\$5 employees meals offered.

Uniform or Dress Code Requirements
Lifeguards the uniform is provided at no cost (bathing suit, shirt, shorts, hat/visor). You need to bring your own sandals with back straps.
All other resort workers will be provided with 2 shirts at no cost, you will need to bring your own black or Khaki pants and black gym shoes.

Work Schedule Details
Students will be able to see their schedule on a website/mobile app called Dayforce. Managers will create schedules that will likely vary from week to week.

Meals Included
None Discounted meals available

Paycheck Deductions (in addition to taxes)
\$34 one-time deduction for bed in a bag on arrival

Drug Testing Requirements
No

Housing

Housing Type
Provided

Description
Dorm/ apartment style

Interview with Wilderness At The Smokies

Wilderness At The Smokies is interviewing for all positions on **Jan 13, Jan 27, Feb 10, and Feb 24**. Sign up now to secure your spot!

[Sign up now!](#)



Wilderness At The Smokies

[Hotel](#) [South](#)

Last Logged In: Nov 14 2022
[1424 Old Knoxville Hwy, SEVIERVILLE, TN 37876](#)

[View Website](#)

Rent

\$90.00/week

Housing Deposit

\$200.00

Housing Deposit Refund

If the students are in good standing with their rent payments, no damage, and they work out their contract they should receive their \$150 deposit.

Rent deducted from wages

Yes

Furniture in Housing

Bed, Chairs, Dishes, Linens/Bedding, Pots & Pans, Silverware, Table

Utilities included at no additional cost

Electric, Internet, Telephone, Trash, TV, Water

Utilities available for additional cost

No

Everyday goods and services near housing

Entertainment, Grocery, Laundry

Distance from work

Less than 1 mile

Available Transportation

Walk or some students purchased bicycles

Estimated Transportation Cost

\$0.00/week

Cultural Opportunities

In the area

You will be interacting with guests from different locations/cultures across America, and your employer schedules monthly employee activities. We offer waterpark play days where you may come and use the waterpark facilities. We offer employee discount on food and drinks at the different restaurants and shops on property. We partner with many of the other local attractions to offer free and discounted tickets to places like Dollywood, Ripley's Aquarium, Magic Works, and many more.

Provided by Host

We have on and off property events for the students every month. We have 3-4 events per month, some outside events include, the Aquarium, Waterfall hikes, Cades Cove Smoky Mountain and Picnic, Dollywood, Baseball games, trips to the Mall. Some on property events include Karaoke, movie nights, game nights, and dinners.

Job Listings

Games Attendant

7 Positions

Maybe Overtime

\$12.00 /hour

32 hours /week

Overtime Wage ⓘ

\$18.00 /hour

Position Description

Game Attendants are responsible for working inside of an arcade or booth, promoting games to guests, collecting/dispensing tickets, prizes and money sales, assisting guests as needed with questions and troubleshooting game issues. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

An Arcade Associate works multiple areas in the arcade including attractions, redemption, and cashiering to assist guests by answering questions, selling items, running rides/attractions, redeeming tickets, ensuring safety while providing a positive and enjoyable experience.

Host/Hostess

7 Positions

Tipped Maybe Overtime

\$9.00 + tips /hour

32 hours /week

Overtime Wage ⓘ

\$13.50 /hour

Position Description

Hosts/hostesses are responsible for helping customers, seating them, taking their orders, using a cash register, and keeping the host station clean. You should also be prepared to help out where needed and in general help keep the restaurant clean and running smoothly. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Some Host

Cabana Host

- Greet all guests in professional and welcoming manner
- Escort guest to cabana
- When seating a party, inform guests of amenities and how to contact host
- Deliver all orders in timely manner
- Be aware of any special instructions, birthday, anniversaries....
- Return to cabana hut when finished. Someone should always be at stand to assist/answer any guest's questions/concerns
- Report any guest or maintenance issues to supervisor immediately
- Maintain cabana hut and area around the hut clean and uncluttered
- Clean in and around all cabanas daily
- Thank all guests and inquire on their experience
- Report all complaints to management on duty
- All other duties as assigned by management

SUMMARY: Cabana Host are responsible for greeting and assisting guests. A Cabana Host assists in making guests reservations and changes as needed. Cabana Host is responsible for supplying guests with fresh towels,

water, take and filling guest's food & beverage orders. While interacting with guest the Cabana Host must always maintain a professional decorum and appearance.

ESSENTIAL DUTIES AND RESPONSIBILITIES: This list of duties and responsibilities is not all inclusive and may be expanded to include other duties and responsibilities as management may deem necessary from time to time.

- Greet all guests in professional and welcoming manner
- Escort guest to cabana
- When seating a party, inform guests of amenities and how to contact host
- Deliver all orders in timely manner
- Be aware of any special instructions, birthday, anniversaries....
- Return to cabana hut when finished. Someone should always be at stand to assist/answer any guest's questions/concerns
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Job Description & Physical Requirements

QUALIFICATIONS:

- Knowledge of food and beverage menus, food preparation and presentation
- Efficiently handle multiple duties
- Requires a good understanding of company policies and procedures
- Ability to handle stressful situations
- Good attendance and punctual
- Exhibits professionalism
- Exhibits good grooming habits
- Wears the proper uniform
- Works efficiently
- Follows all resort and office policies and standard operating procedures
- Conducts themselves in a professional manner with a positive attitude

PHYSICAL DEMANDS: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may

be made to enable individuals with disabilities to perform the essential functions.

Physical Activities:

- While performing the duties of this job, the employee is required to:
 - o Regularly stand, walk, use hands to finger, handle and/or feel, reach with hands and/or arms, talk and/or hear
 - o Frequently stoop, kneel, crouch and/or crawl
 - o Occasionally sit, climb and/or balance, taste and/or smell

Lifting Activities:

- While performing the duties of this job, the employee is required to:
 - o Regularly lift up to 10 pounds
 - o Frequently lift up to 25 pounds
 - o Occasionally lift up to 50 pounds with assistance

WORK ENVIRONMENT:

- Regularly exposed to wet and/or humid conditions (non-weather,) work near moving mechanical parts and outdoor weather conditions

Housekeeping

15 Positions

\$15.00 /hour

32 hours /week

Maybe Overtime

Position Description

Housekeepers are responsible for cleaning rooms, vacuuming, changing linens and towels, making beds, cleaning bathrooms, and doing laundry. This position can be physically demanding and you may be required to use chemical cleaning products that could contain allergens. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Room Attendant positions

Cashier

1 Position

\$12.00 /hour

32 hours /week

Overtime Wage ⓘ

\$18.00 /hour

Maybe Overtime

Position Description

Cashiers are responsible for displaying a professional, pleasant attitude to all customers. Cashiers scan customers selected items for purchase, provide purchase transactions, and ensure proper handling of American currency, debit and credit card purchases. This position requires excellent skills in English. This position will provide the opportunity to work directly with the public and gain skills in American customer service. Students may be expected to work in other areas of the store as directed by management. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Ticket Sales ESSENTIAL DUTIES AND RESPONSIBILITIES: This list of duties and responsibilities is not all inclusive and may be expanded to include other duties and responsibilities as management may deem necessary from time to time. Greet all guests in a welcoming manner. Ability to learn ticketing system functions. Operate a computerized register system and issue receipts for each transaction; ability to handle money. Excellent verbal communicator-accurate, consistent, and detailed. Must be self-motivated and disciplined. Must be able to tolerate a fast-paced, hectic environment. Able to smile, make eye contact and make a friendly impression when greeting guests, vendors, and other employees. Ability to tolerate a wide range of climate and temperature variations in order to work indoors and out, in all seasons and conditions. Balance cash receipts. Ability to work well with others in stressful situations. Must be neat and clean in appearance. Must be flexible with scheduling procedures. Able to work weekends, mornings, holidays. Requires regular and predictable attendance.

Parking Lot Attendant

2 Positions

\$12.00 /hour

32 hours /week

Maybe Overtime

Position Description

Parking Lot Attendants are responsible for collecting parking fees and giving back correct change to customers, directing cars to park correctly and in the right spaces (compact cars, vans, trucks), greeting customers as they enter and leave the lot, helping customers with directions, finding nearby landmarks and restaurants, managing the bank bag (extra money to be used for change if needed), keeping the lot, sidewalk, and shrubbery clean and free of trash, taking out the trash, keeping the booth clean and organized, and notifying the Manager of any damages to the lot or any supplies that are needed. The student is also required to keep an eye on any activity at the lot. Attendants do NOT drive vehicles. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Parking attendant SUMMARY: Ensure superior customer service while selling parking tickets to our guests. Possess excellent guest relations/communication skills by dealing with customers in an efficient and professional manner. Responsible for supporting and ensuring commitment and ability to provide outstanding customer service through training and example. ESSENTIAL DUTIES AND RESPONSIBILITIES: This list of duties and responsibilities is not all inclusive and may be expanded to include other duties and responsibilities as management may deem necessary from time to time. Greet all guests in a welcoming manner in accordance with our "Trail Guides". Ability to learn ticketing system functions. Excellent verbal communicator-accurate, consistent, and detailed. Must be self-motivated and disciplined. Must be able to tolerate a fast-paced, hectic environment. Able to smile, make eye contact and make a friendly impression

when greeting guests, vendors, and other employees. Ability to tolerate a wide range of climate and temperature variations in order to work indoors and out, in all seasons and conditions. Must be sensitive to

the needs of our guests. Balance cash receipts. Ability to work well with others in stressful situations. Must be neat and clean in appearance. Must be flexible with scheduling procedures. Able to work weekends, mornings, holidays.... Requires regular and predictable attendance.

Public Area Attendant

10 Positions

Maybe Overtime

\$11.00 /hour

32 hours /week

Overtime Wage ⓘ

\$16.50 /hour

Position Description

Public Area Attendants are responsible for general maintenance, garbage removal, sweeping and cleaning of public areas, such as parks, public restrooms, and recreational facilities. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Park Services/ Park Area Attendant

- Pressure wash all surfaces of the waterpark floors and stair towers weekly
- Pool Vacuuming
- Setup and inspection of umbrellas
- Clean tables and chairs
- Scrub concrete areas
- Clean bathrooms
- Clean up of AFR (Accidental Fecal Release) and AVR (Accidental Vomit Release)
- Clean slides
- Carrying and fixing inflatable tubes
- Pick up trash and changing trash bins
- Sweeping
- Blowing walkways
- All other duties assigned by manager

Housekeeping

4 Positions

Maybe Overtime

\$15.00 /hour

32 hours /week

Position Description

Housekeepers are responsible for cleaning rooms, vacuuming, changing linens and towels, making beds, cleaning bathrooms, and doing laundry. This position can be physically demanding and you may be required to use chemical cleaning products that could contain allergens. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Houseman/ woman assists Room Attendants and Inspectors. Transports clean and dirty linen and supplies; disposes of trash. Responds to calls from the front desk, duties as required. Performs the job duties as listed below. ESSENTIAL DUTIES AND RESPONSIBILITIES: This list of duties and responsibilities is not all inclusive and may be expanded to include other duties and responsibilities as management may deem necessary from time-to-time. *Assesses store room inventories and responsible for re-stocking, as required. *Assists Room Attendants – including stripping bed linen and removing trash. Other duties as required. *Transports dirty linen to laundry and sorts laundry, as required. *Transports clean towels and linens from laundry to store rooms, as needed. *Keeps store rooms clean, free of trash and organized at all times. *Delivers items to rooms, as requested by guests through the front desk (i.e. irons, extra linens, etc.) *Picks up and returns items used by previous guests that are found in rooms or hallways. *Empties waste receptacles at main and side entrances. *Uses the chemicals that have been provided in accordance with directions; familiarizes self with material safety data sheets and uses PPE (personal protective equipment) as necessary. *Practices safety procedures, including bending, lifting and safe use of equipment. Includes following safe procedures for protection against blood borne pathogens. *Reports hazardous conditions in work area or equipment, to Management. *Documents, secures lost and found items and turns them into Lost & Found, in accordance with Company policy. *Communicates with guests in a professional and friendly manner. *Completes the required form, as soon as possible, upon discovering any damage to property in hotel rooms or items missing from room inventory – then submit them to Manager. *This position requires regular and predictable attendance. *All other duties as assigned by management.

Cashier

2 Positions

Maybe Overtime

\$11.00 /hour

32 hours /week

Position Description

Cashiers are responsible for displaying a professional, pleasant attitude to all customers. Cashiers scan customers selected items for purchase, provide purchase transactions, and ensure proper handling of American currency, debit and credit card purchases. This position requires excellent skills in English. This position will provide the opportunity to work directly with the public and gain skills in American customer service. Students may be expected to work in other areas of the store as directed by management. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Retail Cashier

Cashier

10 Positions

Tipped Maybe Overtime

\$12.00 + tips /hour

35 hours /week

Overtime Wage ⓘ

\$18.00 /hour

Position Description

Cashiers are responsible for displaying a professional, pleasant attitude to all customers. Cashiers scan customers selected items for purchase, provide purchase transactions, and ensure proper handling of American currency, debit and credit card purchases. This position requires excellent skills in English. This position will provide the opportunity to work directly with the public and gain skills in American customer service. Students may be expected to work in other areas of the store as directed by management. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Food & Beverage Cashier position

Lifeguard

34 Positions

Maybe Overtime

\$11.00 /hour

32 hours /week

Overtime Wage ⓘ

\$16.50 /hour

Position Description

Lifeguards are responsible for ensuring a safe environment for swimmers. You must be able to recognize and react properly in emergency situations. You will check and maintain specific chemical levels in the pool and operate the pool filtration system. Additional duties may include but are not limited to cleaning the pool and surrounding areas, cleaning the restrooms, removing trash and enforcing facility rules and gate control. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

\$11.00/hr training pay to start. After passing Lifeguard training course paid by host employer students will be paid \$13.00/hr. Housing Deposit and administrative fees for lifeguards is waived for Summer 2022.

Cook

11 Positions

Maybe Overtime

\$13.00 /hour

32 hours /week

Overtime Wage ⓘ

\$19.50 /hour

Position Description

Cooks are responsible for preparing and cooking food orders per recipe guidelines. Cooks prepare batters, meat dishes and vegetables. Cooks provide back up to the line during busy hours, including restocking and maintaining workstations to assure plenty of product is always available. Cooks clean all workstations at the end of the day, sweeping and mopping of floors. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

Additional Description

Food & Beverage Cooks