

## Host Profile

### Wilderness At The Smokies - 2023 Summer



Hotel- Resort

### Preferred Dates

**Start**

May 01 2023 - Jun 26 2023

**Finish**

Aug 25 2023 - Oct 01 2023

### Business

**Bonuses Available**

Perks- Between Sunday- Friday participants can use the waterparks for free on their days off. Property discounts- 50 % discount at Starbucks, 25% off all food outlets, and \$4-\$5 employees meals offered.

**Uniform or Dress Code Requirements**

Lifeguards the uniform is provided at no cost (bathing suit, shirt, shorts, hat/visor). You need to bring your own sandals with back straps.

All other resort workers will be provided with 2 shirts at no cost, you will need to bring your own black or Khaki pants and black gym shoes.

**Work Schedule Details**

Students will be able to see their schedule on a website/mobile app called Dayforce. Managers will create schedules that will likely vary from week to week.

**Meals Included**

None Discounted meals available

**Paycheck Deductions (in addition to taxes)**

\$34 one-time deduction for bed in a bag on arrival

**Drug Testing Requirements**

No

### Housing

**Housing Type**

Provided

**Description**

Dorm/ apartment style

**Rent**

\$90.00/week

**Housing Deposit**

\$200.00

**Housing Deposit Refund**

If the students are in good standing with their rent payments, no damage, and they work out their contract they should receive their \$150 deposit.

### Interview with Wilderness At The Smokies

Wilderness At The Smokies is interviewing for all positions on **Feb 10 and Feb 24**. Sign up now to secure your spot!

[Sign up now!](#)



### Wilderness At The Smokies

Hotel South

Last Logged In: Jan 27 2023

[1424 Old Knoxville Hwy, SEVIERVILLE, TN 37876](#)

[View Website](#)

**Rent deducted from wages**

Yes

**Furniture in Housing**

Bed, Chairs, Dishes, Linens/Bedding, Pots & Pans, Silverware, Table

**Utilities included at no additional cost**

Electric, Internet, Telephone, Trash, TV, Water

**Utilities available for additional cost**

No

**Everyday goods and services near housing**

Entertainment, Grocery, Laundry

**Distance from work**

Less than 1 mile

**Available Transportation**

Walk or some students purchased bicycles

**Estimated Transportation Cost**

\$0.00/week

## Cultural Opportunities

**In the area**

You will be interacting with guests from different locations/cultures across America, and your employer schedules monthly employee activities. We offer waterpark play days where you may come and use the waterpark facilities. We offer employee discount on food and drinks at the different restaurants and shops on property. We partner with many of the other local attractions to offer free and discounted tickets to places like Dollywood, Ripley's Aquarium, Magic Works, and many more.

**Provided by Host**

We have on and off property events for the students every month. We have 3-4 events per month, some outside events include, the Aquarium, Waterfall hikes, Cades Cove Smoky Mountain and Picnic, Dollywood, Baseball games, trips to the Mall. Some on property events include Karaoke, movie nights, game nights, and dinners.

## Job Listings

### Games Attendant

**7 Positions**

Maybe Overtime

**\$12.00** /hour

**32 hours** /week

**Overtime Wage** ⓘ

\$18.00 /hour

**Position Description**

Game Attendants are responsible for working inside of an arcade or booth, promoting games to guests, collecting/dispensing tickets, prizes and money sales, assisting guests as needed with questions and troubleshooting game issues. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

**Additional Description**

An Arcade Associate works multiple areas in the arcade including attractions, redemption, and cashiering to assist guests by answering questions, selling items, running rides/attractions, redeeming tickets, ensuring safety while providing a positive and enjoyable experience.

### Host/Hostess

**7 Positions**

Tipped

Maybe Overtime

**\$9.00 + tips** /hour

**32 hours** /week

**Overtime Wage** ⓘ

\$13.50 /hour

**Position Description**

Hosts/hostesses are responsible for helping customers, seating them, taking their orders, using a cash register, and keeping the host station clean. You should also be prepared to help out where needed and in general help keep the restaurant clean and running smoothly. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

## **Additional Description**

### **Cabana Host**

- Greet all guests in professional and welcoming manner
- Escort guest to cabana
- When seating a party, inform guests of amenities and how to contact host
- Deliver all orders in timely manner
- Be aware of any special instructions, birthday, anniversaries...
- Return to cabana hut when finished. Someone should always be at stand to assist/answer any guest's questions/concerns
- Report any guest or maintenance issues to supervisor immediately
- Maintain cabana hut and area around the hut clean and uncluttered
- Clean in and around all cabanas daily
- Thank all guests and inquire on their experience
- Report all complaints to management on duty
- All other duties as assigned by management

SUMMARY: Cabana Host are responsible for greeting and assisting guests. A Cabana Host assists in making guests reservations and changes as needed. Cabana Host is responsible for supplying guests with fresh towels, water, take and filling guest's food & beverage orders. While interacting with guest the Cabana Host must always maintain a professional decorum and appearance.

ESSENTIAL DUTIES AND RESPONSIBILITIES: This list of duties and responsibilities is not all inclusive and may be expanded to include other duties and responsibilities as management may deem necessary from time to time.

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- Escort guest to cabana
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### **Job Description & Physical Requirements**

#### **QUALIFICATIONS:**

- Knowledge of food and beverage menus, food preparation and presentation
- Efficiently handle multiple duties
- Requires a good understanding of company policies and procedures
- Ability to handle stressful situations
- Good attendance and punctual
- Exhibits professionalism
- Exhibits good grooming habits
- Wears the proper uniform
- Works efficiently
- Follows all resort and office policies and standard operating procedures
- Conducts themselves in a professional manner with a positive attitude

PHYSICAL DEMANDS: The physical demands described here are representative of those that must be met

by an employee to successfully perform the essential functions of this job. Reasonable accommodations may

be made to enable individuals with disabilities to perform the essential functions.

#### **Physical Activities:**

- While performing the duties of this job, the employee is required to:
  - o Regularly stand, walk, use hands to finger, handle and/or feel, reach with hands and/or arms, talk and/or hear
  - o Frequently stoop, kneel, crouch and/or crawl
  - o Occasionally sit, climb and/or balance, taste and/or smell

#### **Lifting Activities:**

- While performing the duties of this job, the employee is required to:
  - o Regularly lift up to 10 pounds
  - o Frequently lift up to 25 pounds
  - o Occasionally lift up to 50 pounds with assistance

#### **WORK ENVIRONMENT:**

- Regularly exposed to wet and/or humid conditions (non-weather,) work near moving

mechanical parts  
and outdoor weather conditions

## Cook

### 11 Positions

Maybe Overtime

**\$13.50** /hour  
**32 hours** /week  
**Overtime Wage** ⓘ  
\$19.50 /hour

### Position Description

Cooks are responsible for preparing and cooking food orders per recipe guidelines. Cooks prepare batters, meat dishes and vegetables. Cooks provide back up to the line during busy hours, including restocking and maintaining workstations to assure plenty of product is always available. Cooks clean all workstations at the end of the day, sweeping and mopping of floors. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

***SWT Regulations prohibit employment in positions declared hazardous to youth by the Secretary of Labor at Subpart E of 29 CFR part 570. This includes the operation of deli slicers, including setting-up, adjusting, repairing, or oiling such machines or the cleaning of such machines or the individual parts or attachments of such machines, regardless of the product being processed by these machines (including, for example, the slicing in a retail delicatessen of meat, poultry, seafood, bread, vegetables, or cheese, etc.).***

### Additional Description

Food & Beverage Cooks

## Public Area Attendant

### 10 Positions

Maybe Overtime

**\$11.00** /hour  
**32 hours** /week  
**Overtime Wage** ⓘ  
\$16.50 /hour

### Position Description

Public Area Attendants are responsible for general maintenance, garbage removal, sweeping and cleaning of public areas, such as parks, public restrooms, and recreational facilities. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

### Additional Description

Park Services/ Park Area Attendant

- Pressure wash all surfaces of the waterpark floors and stair towers weekly
- Pool Vacuuming
- Setup and inspection of umbrellas
- Clean tables and chairs
- Scrub concrete areas
- Clean bathrooms
- Clean up of AFR (Accidental Fecal Release) and AVR (Accidental Vomit Release)
- Clean slides
- Carrying and fixing inflatable tubes
- Pick up trash and changing trash bins
- Sweeping
- Blowing walkways
- All other duties assigned by manager

## Cashier

### 10 Positions

Tipped Maybe Overtime

**\$12.00 + tips** /hour  
**35 hours** /week  
**Overtime Wage** ⓘ  
\$18.00 /hour

### Position Description

Cashiers are responsible for displaying a professional, pleasant attitude to all customers. Cashiers scan customers selected items for purchase, provide purchase transactions, and ensure proper handling of American currency, debit and credit card purchases. This position requires excellent skills in English. This position will provide the opportunity to work directly with the public and gain skills in American customer service. Students may be expected to work in other areas of the store as directed by management. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

**Additional Description**

Food & Beverage Cashier position

**Lifeguard****34 Positions**

Maybe Overtime

**\$12.00** /hour

**32 hours** /week

**Overtime Wage** ⓘ

\$18.00 /hour

**Position Description**

Lifeguards are responsible for ensuring a safe environment for swimmers. You must be able to recognize and react properly in emergency situations. You will check and maintain specific chemical levels in the pool and operate the pool filtration system. Additional duties may include but are not limited to cleaning the pool and surrounding areas, cleaning the restrooms, removing trash and enforcing facility rules and gate control. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

**Additional Description**

\$12.00/hr training pay to start. After passing Lifeguard training course paid by host employer students will be paid \$14.00/hr.